

Hall>Technologies

Hall Technologies Inc.'s Official Statement Regarding COVID-19

March 19, 2020

Like everyone, we at Hall Technologies, Inc. are closely monitoring the global spread of the COVID-19 virus, also known as Coronavirus. Our number one priority is to protect the health and well-being of our employees, their families, our customers, our supplier partners, and our communities.

We are strictly following the recommendations and protocol put forth by the Center for Disease Control and Prevention (CDC).

- We have enabled as many of our employees as possible to work remotely from their homes. This will continue to be the case for as long as necessary.
- Our employees have all been informed of what they can do to minimize the possibility of exposure to and spread of the COVID-19 virus.
- Our field sales representatives completely understand and are sensitive to the fact that the majority of our customers are now restricting all access to their facilities by any outside visitors. Teleconferencing and e-mail communications are the preferred form of communication for the foreseeable future.

As this situation continues to develop, please know that we are working very closely with all of our supplier partners in an effort to fully understand and stay ahead of all potential negative impact to our ability to supply critical raw material products to our customers. We will notify our customers as quickly as possible regarding any anticipated delays or other supply disruptions.

As much as possible, we are working to provide a business-as-usual customer service experience for our customers. Product orders can be placed with any of our customer service representatives by phone at our toll-free call-in number or by e-mail. All phone calls during normal business hours will be answered by someone from our company. A chemist in our technical service laboratory is also available to answer any questions our customers might have. Local sales representatives are also available to assist whenever needed.

We truly appreciate your business. Through this difficult and stressful time, we will do everything within our power to continue supplying the answers and the products our customers need to get the job done.

Sincerely,

Mark D. Loudenslager



Vice President of Marketing & Technology